

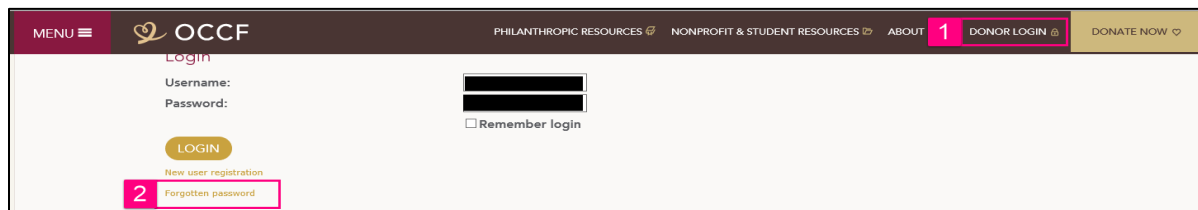
## Forgot Username or Password

A forgotten username or password can be easily recovered by inputting the original email address used during registration. We will send you an email with a hyperlink to reset your password.

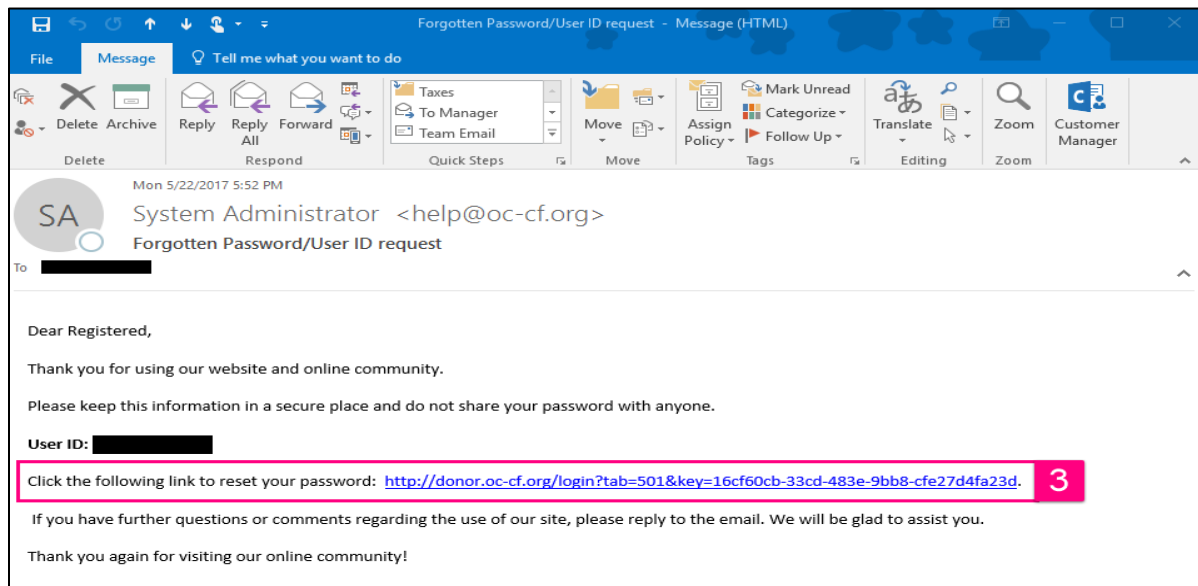
### Instructions

To locate a forgotten username or password on the [www.oc-cf.org](http://www.oc-cf.org) website:

1. Click **Donor Login** at the top of the page
  - **Welcome OCCF Donors!** login page appears
2. Click **Forgotten password** [Figure 1](#)
  - **Forgotten password screen appears**
    - Input email address used when first registered
    - Click **Submit**
    - **Success! An email has been sent to you that includes your username and a link to your password**
3. Click the link sent in the email. [Figure 2](#) If you do not receive an email, you may contact [help@oc-cf.org](mailto:help@oc-cf.org) for assistance with logging into OCCF's website.



**Figure 1: Forgot password**



**Figure 2: Click the link in the email to reset your password**